

Welcome to the Cross-Agency Statewide Work First/JET Training (Part 1)



What do we want to accomplish with this training?

- Understand the need for change
- Understand what will change
- Understand each partner's role
- Understand how your job fits in the plan
- Maintaining focus on self-sufficiency and poverty reduction as a way to achieve work participation goals

Will there be additional training?

- This is Part 1 of the cross-agency training
- Part 2 will come in early 2007 while we are moving forward with JET expansion and work participation activities statewide
- Training will be ongoing afterward as we begin to use and refine new skills and approaches

How will Michigan meet TANF Reauthorization requirements?

- *Actions*

- Piloting JET
- Piloting Short-term Family Support (STFS)
- Triage
- Collaborative Services
- Assisting persons with disabilities with employment (also non traditional approaches)
- More options and resources
- Web based tools

Culture Change

- Broader partner collaboration
- System enhancements
- New philosophies
- Intensive service delivery
- Extended retention services
- More focused assessment techniques
- Maintained healthcare coverage

Michigan's Strategy

- *Changes*

- New work participation requirements
- Allowable activities, (Core and Non-Core)
- Verification and monitoring process
- Defining who is deferred
- Short-term Family Support (STFS)
- Ineligible Grantees
- Youth Services
- Triage Process

TANF Allowable Work Activities

- *Core Activities*

- Unsubsidized employment
- Subsidized Private/Public Sector employment
- Work Experience
- On-the-Job Training
- Job Search/Job Readiness
- Community Service
- Vocational Educational training
- Providing child care for an individual participating in community service program

- *Non-Core Activities*

- Job skills training directly related to employment
- Education directly related to employment
- Attendance at secondary school/GED program

Michigan's Strategy JET

- Four sites began in April 2006
- In January 2007, additional sites will expand JET to a total of 19 counties and 29 sites
- Statewide expansion fiscal year 2008

Web Based Tools

- **Family Automated Screening Tool (FAST)**

- Customer completed questionnaire
- Identifies barriers/strengths to facilitate connection with appropriate resources
- 30-day completion timeline
- accessible from any computer

- **Family Self-Sufficiency Plan (FSSP)**

- Online family support plan
- Accessible by all partners
- Reduces information duplication
- Enhances consistency amongst agencies/partners
- All partners have 'on-time' participant information

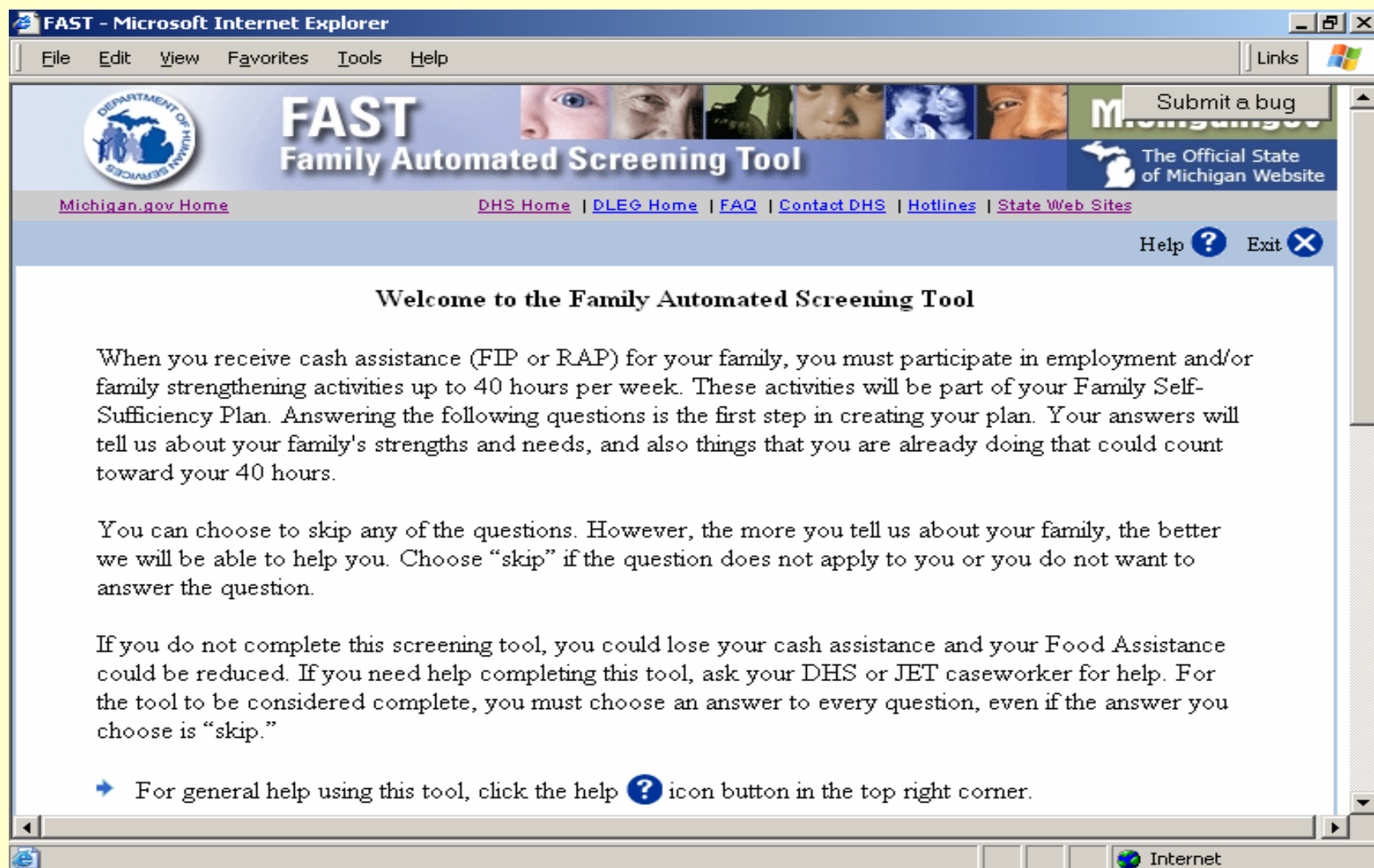
FAST

- DHS Clients
 - Adults
 - 16 and 17 year olds not in school
- Individuals complete screening tool
 - Internet Website
 - Paper Document
 - Kiosks in DHS Office Lobby
- Within 30 days of Benefit Activation

FAST

- Classic Active Server Pages
- Oracle Data Base
- Limited Client Side Editing
- HTTPS-Secure Connection
- ADA Compliant
- English and Spanish

FAST Initial Screen-Upper Half



Fast Initial Screen-Lower Half

FAST - Microsoft Internet Explorer

File Edit View Favorites Tools Help Links

Disclaimer:

- Your answers to the FAST questions are confidential and cannot be viewed by anyone. However, information about your family's strengths and potential needs will be transferred to your FAMILY SELF SUFFICIENCY PLAN based on how you answer the questions. This will allow your plan to be specific to your family.
- Services provided to you as a result of this FAST can only be as useful as the information you provide.
- You will have a chance to review all of your answers before submitting them.

County you requested service from Service County:

Your first name

Your middle name (Optional)

Your surname (last name)


Your date of birth Month Date Year

Last 4 digits of your social security number

Your client ID

Confirm your client ID

First time in FAST? Look at [How to Use the Tool](#)



[Michigan.gov Home](#) | [DHS Home](#) | [DLEG Home](#) | [Contact DHS](#) | [State Web Sites](#)
[Privacy Policy](#) | [Link Policy](#) | [Accessibility Policy](#) | [Security Policy](#)

Internet

FAST-Questions

FAST - Microsoft Internet Explorer

File Edit View Favorites Tools Help Links

FAST being completed for Diane Clark

Progress: 1% Complete

1) Are you currently enrolled in or attending any kind of school or training?

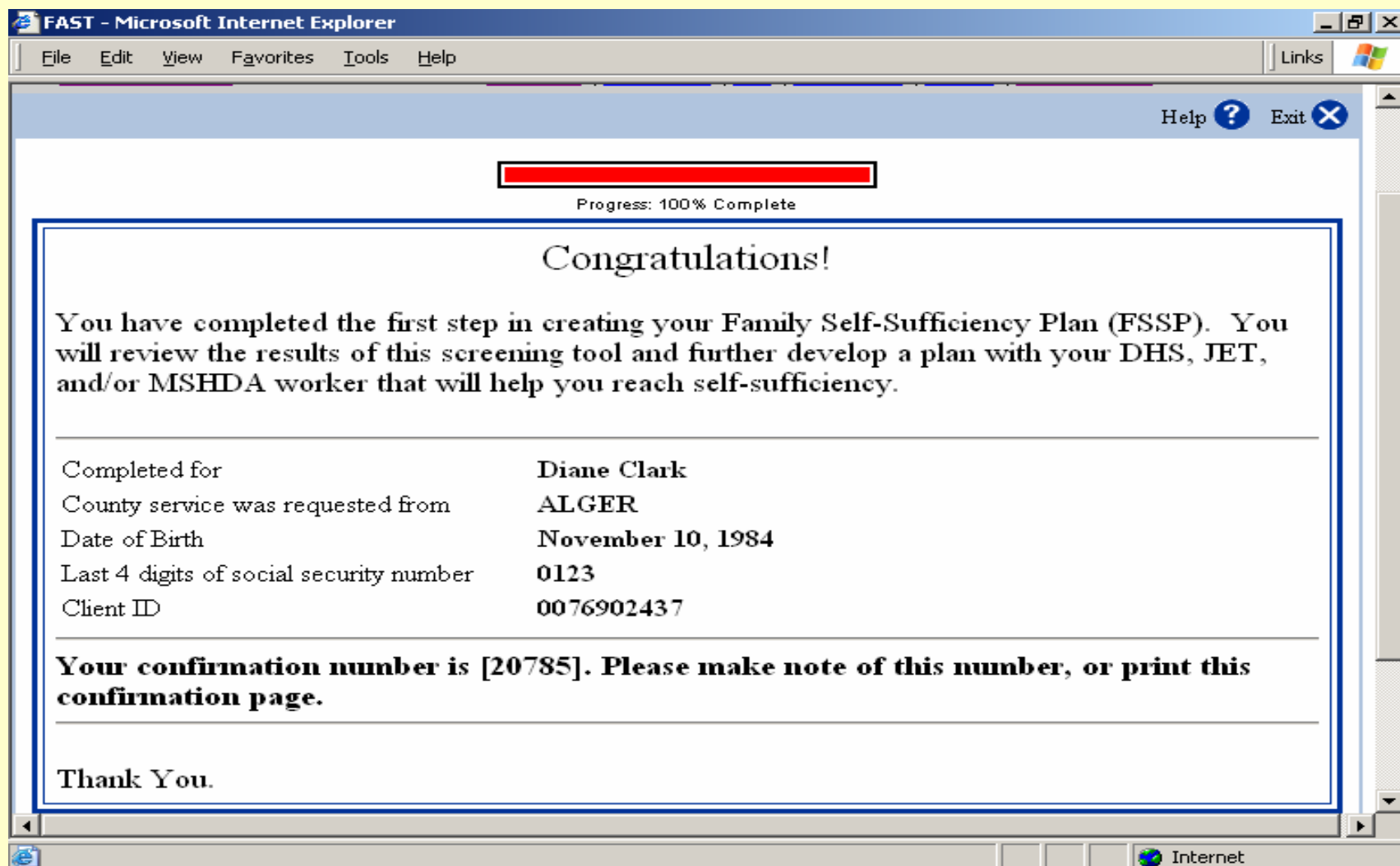
2) What is the highest grade you completed in school?

3) What would other people say are your best qualities? (check all that apply)

- ☐ Honest
- ☐ Dependable
- ☐ On time
- ☐ Organized
- ☐ Good with my hands
- ☐ Good with money
- ☐ Good at math
- ☐ Good at sales
- ☐ Good with computers
- ☐ Good with children
- ☐ Good with people
- ☐ Other

Done Internet

FAST- Confirmation Screen



Family Self-Sufficiency Plan (FSSP)

- Department of Human Services
- Department of Labor & Economic Growth
 - Bureau of Workforce Programs
 - Michigan Rehabilitation Services
- Michigan Works! Agencies

FSSP


- Identifies services to be provided
- Action steps for family and case managers
- Coordinates family, employment, and training to be provided

FSSP- Main Menu



FSSP – Search Criteria

FSSP Search Criteria - Microsoft Internet Explorer

 **FSSP**
Family Self-Sufficiency Plan

[Submit a bug](#) [Michigan.gov](#)
The Official State of Michigan Website

[Exit](#)

Search Criteria


DHS Case No:

[Search](#)


Done Internet

FSSP Home Page

FSSP Home - Microsoft Internet Explorer

 **FSSP**
Family Self-Sufficiency Plan

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 FSSP Search  Exit

Case Number: X2768292A **Case Open On:** NA
FAST Letter Sent on: NA

FSSP Home

Name	Client ID	Birth Date	FAST Date	FIP Status	PSF Status	Emp. Code	FSSP
HOPKINS DAD	0033171268	04/12/1979		ACTIVE	INACTIVE	IN	New
HOPKINS MOM	0033171277	12/10/1981	7/26/2006 4:26:00 PM	ACTIVE	INACTIVE	WF	Edit
HOPKINS CHILD	0033171286	01/14/1997		ACTIVE	INACTIVE	CH	N/A

Done Slide 10 of 20 Detailed Design Internet

Start Novell Gr... Mail From... Microsoft ... Mail From... Bridges-J... FSSP Main... FSSP Ho... 9:11 AM

FSSP- Contact Information

FSSP Client Information - Contact Information - Microsoft Internet Explorer

Family Self-Sufficiency Plan The Official State of Michigan Website

FSSP Home Exit

Name: HOPKINS MOM **DOB:** 12/10/1981 **Required Hours:** 0
Client ID: 0033171277 **Gender:** F **Current Hours:** 0
Case Number: X2768292A **Contact Number:** 517-335-3864 **Additional Hours:** 0

Client Information Participation & Compliance Strengths & Abilities Barriers & Referrals Goals & Activities Direct Support Services Personal Contract

Contact Information Personal Characteristics Vocational History

Client Contact Information

Street:	235 S GRAND AVE				
City:	LANSING	State:	MI	Zip Code:	48933
FSSP Phone Number # 1:	(517)-335-3864	Type:	Home	Primary:	<input checked="" type="radio"/>
FSSP Phone Number # 2:	(517)-555-1255	Type:	Cellular	Primary:	<input type="radio"/>

Comments		
07/27/2006	ClarkD2	Added phone numbers for Mom
07/28/2006	ClarkD2	Comments added for screen shot for TANF

Save

Done Internet

FSSP- Vocational History

FSSP Client Information - Vocational History - Microsoft Internet Explorer

FSSP Home

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Work History

Add

	Date Entered	Entered By	Employer Name	Position	Begin Date	End Date
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Education History

Add

	Date Entered	Entered By	Institution	Program/Class	Degree/Certification	Begin Date	End Date
<input type="checkbox"/>	07/27/2006	ClarkD2	Community College	Important Class	none	07/10/2006	07/21/2006
<input type="checkbox"/>	07/27/2006	Client			GED		
<input type="checkbox"/>	07/27/2006	Client			Commercial Driver's License (CDL)		
<input type="checkbox"/>	07/27/2006	Client			Grade 12		

Testing Results



Add

	Date Entered	Entered By	Test Date	Test Name	Subject	Score
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Internet

FSSP- Participation and Compliance

FSSP Participation & Compliance - Microsoft Internet Explorer

 **FSSP** Family Self-Sufficiency Plan  Submit a bug

[FSSP Home](#) [Exit](#)

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[Client Information](#) [Participation & Compliance](#) [Strengths & Abilities](#) [Barriers & Referrals](#) [Goals & Activities](#) [Direct Support Services](#) [Personal Contract](#)

Participation

Countable Months	Required Hours	Current Hours				Additional Hours Needed
		Education & Training	Employment	Family Strengthening	Total	
0	0	0	0	0	0	0

[Add](#)


Records of Noncompliance


	Date	Type	Date of Triage	Client Attended	Outcome	Date of Compliance or Sanction Applied
<input type="checkbox"/>	07/27/2006	Employment	07/28/2006	Yes	Good Cause Granted	07/28/2006

Internet

FSSP- Strengths and Abilities

FSSP Strengths & Abilities - Microsoft Internet Explorer

 **FSSP**
Family Self-Sufficiency Plan

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[Client Information](#) [Participation & Compliance](#) [Strengths & Abilities](#) [Barriers & Referrals](#) [Goals & Activities](#) [Direct Support Services](#) [Personal Contract](#)

[Add](#)


Strengths & Abilities


	Date	Source	Entered By	Type	Strength / Ability
<input type="checkbox"/>	07/28/2006	FSSP	MathisenM	Employment	Experienced Day Care Provider
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	Other people say you are Organized, Good at math and Good with computers
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	You are participating in the Family Self-Sufficiency Program with MSHDA
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	Your child has Good health
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You have reliable transportation
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You have a valid driver's license
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You are pursuing further education
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You completed grade 12 in school.
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You have a current picture ID
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	You are proactive in requesting services

 Internet

FSSP- Barriers and Referrals

FSSP Barriers & Referrals - Microsoft Internet Explorer

 **FSSP**
Family Self-Sufficiency Plan

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
[Client Information](#) [Participation & Compliance](#) [Strengths & Abilities](#) [Barriers & Referrals](#) [Goals & Activities](#) [Direct Support Services](#) [Personal Contract](#)

[Add](#) **Barriers**

	Date	Source	Entered By	Type	Barrier
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	Professional suggested counseling for a child in this family
<input type="checkbox"/>	07/27/2006	FAST	Client	Family Strengthening	Potential Domestic Violence barrier
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	You are unwilling to take drug test for employment
<input type="checkbox"/>	07/27/2006	FAST	Client	Employment	Employment previously terminated due to problem with boss or co-worker

[Add](#) **Referrals**

	Date	Source	Entered By	Potential Referral
<input type="checkbox"/>	07/27/2006	FAST	Client	Domestic Violence Referral
<input type="checkbox"/>	07/27/2006	FAST	Client	Client requested education to help make the food dollar go further

  Internet

FSSP- Printed Personal Contract

Personal Contract - Microsoft Internet Explorer

PERSONAL CONTRACT
Family Self Sufficiency Plan
Michigan Department of Human Services

Name: HOPKINS MOM	DOB: 12/10/1981	Required Hours: 0
Client ID: 0033171277	Gender: F	Current Hours: 0
Case Number: X2768292A	Contact Number: 5173353864	Additional Hours: 0

Goals

Entered Date	Type	Goals	Status	Begin Date	Target Date
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Education and Training Activities

Entered Date	Activities	Hours per week	Status	Begin Date	Target Date
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Employment Activities

Entered Date	Activities	Hours per week	Status	Begin Date	Target Date
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Family Strengthening Activities

Entered Date	Activities	Hours per week	Status	Begin Date	Target Date
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Partners

- Michigan Department of Labor and Economic Growth (DLEG)



- Bureau of Workforce Programs (BWP)
- Michigan Rehabilitation Services (MRS)

Partners cont.

- Michigan Department of Human Services (DHS)



- Michigan Works! Association (MWA)



Department of Labor and Economic Growth



Bureau of Workforce Programs

Mission: Assist employers, workers, and intermediaries in growing jobs/careers and taking full advantage of opportunities within a rapidly changing global economy.

Bureau of Workforce Programs

- The Bureau develops, administers, and monitors workforce development services
- The major responsibility is to administer federally funded programs that provide training, employment, and reemployment services

Bureau of Workforce Programs

In collaboration with DHS, MRS & MWAs:

- JET policy issuance and oversight of MWA operations
- Review and approve local plans
- Staff training and project design
- Technical assistance to DHS and MRS regarding MWA services

Michigan Rehabilitation Services

Mission: To assist individuals with disabilities into employment and self-sufficiency.

- Benefits of Rehabilitation
 - Personal and economic independence
 - Community Inclusion and participation
 - Self-sufficiency

MRS Steps to Employment

1. Apply for services
2. Eligibility determination
3. Career exploration and develop employment plan
4. Prepare for employment (individualized)
5. Find a job
6. Close MRS case due to competitive employment after 90 days

MRS Eligibility

- MRS is not an entitlement program
- MRS is eligibility based
- All services follow an eligibility determination and are based on a mutual agreement with a counselor and the individual needs of the customer
- Have a desire to work
- Have a disability resulting in a substantial barrier to employment
- Requires MRS services to obtain or maintain employment

The Individualized Plan for Employment (IPE) A Map to Success!

- THE IPE is a formal agreement between the customer and MRS
- It is the result of a vocational counseling process
- It is based on informed choice
- Average time of 18 months
- May include a full array of services from vocational counseling, medical restoration, training to placement, and employment supports

Department of Human Services



The challenge facing the DHS is to preserve the safety net for families within the framework of welfare reform legislation and help families achieve self-sufficiency through employment.



DHS Programs and Services

- Family Independence Program (FIP)
- Food Assistance Program (FAP)
- State Emergency Relief (SER)
- Short-term Family Support
- Day Care Assistance
- State Disability Assistance (SDA)
- Low-Income Home Energy Assistance Program
- Supplemental Security Income (SSI)
- Child Support

Michigan Works! Association



Michigan Works! membership organization that serves as a unified voice for the local Michigan Works! system and liaison between state and local systems. The membership organization represents all twenty-five MWAs.

The Michigan Works! System

- Supports employers by providing skilled, qualified workers
- Provides services to promote customers moving from:
 - Welfare to work
 - Unemployment to work
 - School to career
 - Work to work

Michigan Works! Agencies (MWA)

- Twenty-five Agencies
- Day-to-day operations
- Technical assistance to subcontractors
- Ensure subcontractor compliance
- Support the workforce board
- Report on local area performance

Job Seeker Services

- Michigan Works! System Orientation
- Information on Supportive Services
- Michigan Talent Bank
- Job, career, and skill self-assessments
- Resume writing assistance
- Training and financial aid information

Employer Services

- Assistance finding employees by providing applicant base
- Interviewing facilities
- Michigan Talent Bank Access
- Training opportunities
- ADA and workplace accommodations
- Assistance with mass layoffs and closings

What's Next?

- Additional Cross-Agency training
- FSSP JET site launch, January 2007
- FSSP statewide launch, February 2007
- JET expansion (statewide), October 2007

Thank you for attending!

For additional information, please contact:

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MorseJ1@Michigan.gov
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KinneyL@MichiganWorks.org

* The information contained in this presentation will be made available in alternative format (large type, audio tape, etc) upon request. Please contact Kelly Badra, (517) 241-4663, Badrak@Michigan.gov